

Audit and Governance Committee

Date:Monday, 13 January 2025Time:6.30 pmVenue:Council Chamber, County Hall, Dorchester, DT1 1XJ

Members (Quorum: 3)

Gary Suttle (Chair), Spencer Flower (Vice-Chair), Belinda Bawden, Matt Bell, Neil Eysenck, Jill Haynes, Alex Fuhrmann, Andrew Parry and Andy Todd

Co-opted Members: R Ong and S Roach.

Chief Executive: Matt Prosser, County Hall, Dorchester, Dorset DT1 1XJ

For more information about this agenda please contact Democratic Services Meeting Contact john.miles@dorsetcouncil.gov.uk

Members of the public are welcome to attend this meeting, apart from any items listed in the exempt part of this agenda.

For easy access to all the council's committee agendas and minutes download the free public app called Modern.Gov for use on any iPad, Android, and Windows tablet. Once downloaded select Dorset Council.

Agenda

ltem

Pages

1. APOLOGIES

To receive any apologies for absence.

2. MINUTES

To confirm the minutes of the meeting held on 9th December 2024.

3. DECLARATIONS OF INTEREST

To disclose any pecuniary, other registrable or non-registrable interest as set out in the adopted Code of Conduct. In making their decision councillors are asked to state the agenda item, the nature of the interest and any action they propose to take as part of their declaration. If required, further advice should be sought from the Monitoring Officer in advance of the meeting.

4. PUBLIC PARTICIPATION

Representatives of town or parish councils and members of the public who live, work, or represent an organisation within the Dorset Council area are welcome to submit either 1 question or 1 statement for each meeting. You are welcome to attend the meeting in person or via MS Teams to read out your question and to receive the response. If you submit a statement for the committee this will be circulated to all members of the committee in advance of the meeting as a supplement to the agenda and appended to the minutes for the formal record but will not be read out at the meeting. The first 8 questions and the first 8 statements received from members of the public or organisations for each meeting will be accepted on a first come first served basis in accordance with the deadline set out below.

All submissions must be emailed in full to <u>john.miles@dorsetcouncil.gov.uk</u> by 8.30 am on 8th January 2025.

When submitting your question or statement please note that:

- You can submit 1 question or 1 statement.
- A question may include a short pre-amble to set the context.

• It must be a single question and any sub-divided questions will not be permitted.

• Each question will consist of no more than 450 words, and you will be given up to 3 minutes to present your question.

• When submitting a question please indicate who the question is for (e.g., the name of the committee or Portfolio Holder)

• Include your name, address, and contact details. Only your name will be published but we may need your other details to contact you about your question or statement in advance of the meeting.

• Questions and statements received in line with the council's rules for public participation will be published as a supplement to the agenda.

• All questions, statements and responses will be published in full within the minutes of the meeting.

5. MINUTES OF THE AUDIT & GOVERNANCE SUB-COMMITTEE

To note the minutes of the Audit & Governance Hearing Subcommittee (if any meetings have been held).

No Meetings Held.

6. RISK MANAGEMENT UPDATE

5 - 16

To receive a report by Chris Swain, Risk Reporting Officer.

7.	SEPTEMBER (PERIOD 6) FINANCIAL MANAGEMENT REPORT 2024/25	17 - 142
	To receive a report by Sean Cremer, Corporate Director Finance and Commercial.	
8.	INFORMATION GOVERNANCE - UPDATE	143 - 154
	To receive a report by Marc Eyre, Service Manager for Assurance.	154
9.	CORPORATE COMPLAINTS AND MANAGING CUSTOMER BEHAVIOUR	155 - 180
	To receive a report by Marc Eyre, Service Manager for Assurance.	
10.	UPDATE ON OUR FUTURE COUNCIL WORK	
	To receive an update by Aidan Dunn, Executive Director Corporate Development.	
11.	REPORT OF INTERNAL AUDIT ACTIVITY - PROGRESS REPORT 2024/25 - JANUARY 2025	181 - 196
	To receive a report by Angie Hooper, SWAP.	
12.	WORK PROGRAMME	197 - 198
	To consider the work programme for the Committee.	190
13.	URGENT ITEMS	

To consider any items of business which the Chairman has had prior notification and considers to be urgent pursuant to section 100B (4) b) of the Local Government Act 1972. The reason for the urgency shall be recorded in the minutes.

14. **Exempt Business**

To move the exclusion of the press and the public for the following item in view of the likely disclosure of exempt information within the meaning of paragraph 3 of schedule 12 A to the Local Government Act 1972 (as amended).

The public and the press will be asked to leave the meeting whilst the item of business is considered.

Appendix B – Estates Income and Debt Management Follow Up.

199 -

202